



At Mint App, we are committed to protecting your privacy. This Privacy Policy outlines how we collect, use, and protect your personal information in accordance with the **Privacy Act 1988 (Cth)** and the **Australian Privacy Principles (APPs)**.

Mint App Privacy Policy (Australia)

By accessing or using Mint App, you agree to the terms of this policy.

1. Information We Collect

We may collect the following types of personal information:

- **Contact Information:** Name, phone number, email address, and mailing address.
- **Account Details:** Username, password, and profile information.
- **Payment Information:** Billing details, transaction history, and payment method.
- **Location Data:** To help users connect with local home chefs.
- **Order Details:** Records of food orders, preferences, dietary and allergy information, and interactions.
- **Device Information:** IP address, browser type, and operating system.
- **Third-Party Data:** Information collected via external websites linked within our app (e.g., payment gateways, delivery services).

2. How We Collect Information

We may collect your information through:

- **Direct Input:** When you sign up, place an order, or contact us.
- **Automated Processes:** Through cookies, analytics tools, and app usage data.
- **Third-Party Integrations:** When interacting with linked websites or services (e.g., payment processors).

3. How We Use Your Information

We collect and use your information to:

- Provide you with access to the Mint App platform.
- Process orders and facilitate transactions.
- Connect users with home chefs and provide relevant recommendations.
- Communicate with you about your account, orders, promotions, and updates.
- Improve app functionality, security, and user experience.
- Conduct research and analytics to improve our services.
- Comply with legal obligations and enforce our terms.

Direct Marketing: We may use your contact information to send promotional offers or updates. You may opt out at any time by following the unsubscribe instructions in our messages or updating your notification settings.

4. Disclosure of Your Information

We may share your information with:

- **Home Chefs:** To fulfill your food orders.
- **Third-Party Service Providers:** For payment processing, delivery, analytics, and operational services.
- **Regulatory Authorities:** When required by law or legal processes.

Overseas Disclosure: Some of our service providers may process or store data outside Australia (e.g., in cloud hosting or payment processing facilities). Where possible, we ensure these providers comply with Australian privacy requirements.

5. Third-Party Websites

Mint App may contain links to external websites. These sites have their own privacy policies, and we are not responsible for their practices.

Please note: payments made via our app are processed by third-party payment processors (e.g., PayPal). Mint App does not access or store your payment card details. You enter into a separate contractual relationship with the payment processor, and we cannot be held liable for their actions.

6. Data Security

We take reasonable steps to protect your personal information from misuse, interference, loss, unauthorized access, modification, or disclosure. Measures include encryption, secure servers, and access controls.

7. Data Retention and Deletion

We retain your personal information only for as long as necessary to provide our services and meet legal obligations. You may request deletion of your account data by contacting us, subject to legal and contractual requirements.

8. Access and Correction

You have the right to access and correct your personal information. To request access or changes, please contact us at **mint@everestventures.com.au**.

9. Children's Privacy

Mint App is not intended for users under 16 without parental or guardian consent. If we learn we have collected personal information from a child without appropriate consent, we will delete it promptly.

10. Complaints

If you believe your privacy has been breached, please contact us at **mint@everestventures.com.au**.

If you are not satisfied with our response, you may lodge a complaint with the **Office of the Australian Information Commissioner (OAIC)** at www.oaic.gov.au.

11. Consent and Agreement

By using Mint App, you acknowledge that you have read this Privacy Policy and consent to the collection, use, and disclosure of your personal information as described.

12. Changes to This Policy

We may update this Privacy Policy from time to time. Any changes will be effective when posted in the app. We encourage you to review this policy regularly.

13. Contact Us

If you have any questions or concerns about this Privacy Policy or your data, please contact us at:

 [**mint@everestventures.com.au**](mailto:mint@everestventures.com.au)